

Des Moines Water Works
2201 George Flagg Pkwy
Des Moines, IA 50321

Document D

Attn: John Lins

This is a sunshine request for information from the Des Moines Water Works. The current manager John Lins is maintaining that the mere existence of a well on the property requires the installation of a backflow prevention device. During a phone call of 12/11/2019 John Lins refused or was unable to provide documented rules concerning mandatory installation of a backflow device when a well was on the property even though no existing cross connections exist. John Lins has refused to send an inspection team to point out cross connections that exist and has threatened to disconnect water service. In a letter received from the Des Moines Water works 506.1.1 was cited as a reason for the backflow prevention device.

506.1.1 Cross connections from any well or other source of water to any piping system connected to the Des Moines Water Works distribution mains are prohibited.

Note that 506.1.1 does not mention the requirement for the installation of a backflow device unless a cross connection exists.

We request the following:

- 1) Explanation of why no inspector was sent to verify the existence of a cross connection.
- 2) A copy of or access to the rule or regulation that requires a backflow prevention device if a well is on the property even though no cross connection exists.
- 3) Access to a copy or recording of the phone call of 12/11/2019 between John Lins and Scott Campbell. *6 JUNE 2020*
- 4) The name and contact information for Jon Lins superior and the department name and contact information required to file a formal complaint.

If this information is not available digitally please notify me at 515-201-3955 or gary@powerarc.com so I can make arrangements to review and collect the information and make copies.

Signature

Jane Campbell
Gary L. Campbell
Scott Campbell

RECEIVED BY

Cory Whittell
Cory Whittell
Customer Service
5/20/2020

Amy Kohler
Director of Customer Service + Marketing