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## DES MOINES WATER WORKS

Board of Water Works Trustees

2201 George Flagg Parkway | Des Moines, Iowa 50321 | (515) 283-8775 | [www.dmww.com](http://www.dmww.com)

December 19, 2019

June Campbell  
2538 NE 102 Ave  
Ankeny IA 50021

**Re: Termination Notice for Failure to Install Containment Backflow Prevention**

Referenced Address: 2538 NE 102 Ave, Ankeny IA 50021

Referenced Account: 85352298

On November 5, 2019, our crews were making repairs to the Des Moines Water Works public water main on NE 102<sup>nd</sup> Avenue and experienced backflow from an unknown source. Our investigation discovered that your property has an active well in the basement that was cross connected with our water system.

Des Moines Water Works is responsible for the safety of the public water supply and the potential for contamination from an unregulated well is prohibited by state and local plumbing codes (*IAC 641-25, City of Des Moines Ordinance 26-628, DMWW Rules & Regulations 506*).

This is the second notice requiring the installation of Containment Backflow Prevention at the above property. **To avoid termination**, you must make arrangements with a licensed plumber to install the backflow prevention device for containment on your incoming domestic water line(s) at the point it enters the building within 15 days or remove the well equipment from the building. Removing the direct cross connection does not comply with our requirements due to the likelihood that it will be reconnected in the future.

If you disagree with this decision, you may file an appeal with the Des Moines Water Works CEO within 10 days of this letter as defined in *DMWW Rules & Regulations Sec. 506.5* available online at [www.dmww.com](http://www.dmww.com).

Sincerely,

A handwritten signature in black ink that reads "John Lins".

John Lins  
Cross Connection Control Administrator  
Des Moines Water Works